



North Cool Inc. (Canada) Warranty Statement

North Cool Inc. (Canada) warrants that should any defect in material and/or workmanship occur, North Cool Inc. (Canada) will remedy it under the following conditions:

1. To rectify and/or replace, free of charge, at its nearest centre or authorized service agency any fault caused by faulty workmanship or material occurring in a North Cool Inc. (Canada) product destined for Commercial or Residential use the customer must contact North Cool Inc. (Canada) within the period of time set below which will be determined by the original date of purchase.
 - a. Two (2) years for all parts from date of purchase.
 - b. Five (5) years for the compressor from date of purchase.
2. North Cool Inc. (Canada) reserves the right to determine whether any defective part can be repaired or necessitates replacement.
3. To obtain the service guaranteed by this warranty, the customer must call or visit the nearest North Cool Inc. (Canada) service centre within the warranty period with the following documentation: this warranty card, the proof of purchase showing the original date of purchase and the North Cool Inc. (Canada) product registration number.
4. All North Cool Inc. (Canada) products must be installed by certified North Cool Inc. (Canada) technicians for the warranty to remain valid.
5. Care and maintenance must abide by the instructions included in the Installations Instructions and Owner's Manual.
6. As the North Cool warranty expires after a 2-year usage, you may extend your warranty by registering to North Cool Inc. annual service plan. The service plan includes one annual visit by North Cool Inc. technicians to verify the integrity of your heat pump(s) as well as clean the unit(s) to eliminate the inevitable build-up of mold. Note that for every (1) year you register to the service plan, we add one full additional year to the warranty on the heat pump. However, should you not choose to renew the annual service plan before your initial warranty expires, any service you might register for at a later date will not extend your warranty.
7. This warranty applies only to units installed in Canada.

THIS WARRANTY DOES NOT COVER ANY SERVICE CAUSED BY THE FOLLOWING: Accident, alteration, misuse, unauthorized repair, fire, flood or acts of Nature. North Cool Inc. (Canada) reserves the right to determine whether or not the fault is caused by faulty workmanship or defective materials/parts.

Registration Number:###

Date: D/M/Y

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